



THE FEDERATION

of COMMUNITY SOCIAL SERVICES of BC

Summer Conference & Annual General Meeting

June 18 & 19, 2015
Penticton Lakeside Resort
Penticton, BC

Register Online at
<http://tinyurl.com/Fed-June>

Learning, Talking. Gathering. Altogether Better.



services



training



meetings



advocacy



alliances

// Agenda at a Glance

Thursday June 18, 2015

- 8:00-9:00 **Registration and Breakfast Service**
- 9:00-9:45 Conference Opening and Welcome
Networking activity
- 9:45-10:45 **Taking Care of Children in Care**
Update on Residential Design from MCFD
System of Care Update and Complex Care Update
- 10:45-11:00 **Refreshment Break & Networking**
- 11:00-12:15 **Innovation and Sustainability**
Panel discussion from Government Representatives
Community Pilots Update
- 12:15-1:00 **Lunch & Networking**
- 1:00-1:45 **Accreditation**
Accreditation Updates (CARF & COA)
Worksafe BC CLBC Initiative Update
Group Discussion
- 1:45-2:45 **Mental Health and Substance Use**
Update from Community Action Initiative
- 2:45-3:15 **Refreshment Break & Networking**
- 3:15-3:30 Tech Talk
- 3:30-4:30 The new Societies Act is finally here!
- 4:30-4:45 Year in Review from Schmunk Gatt Smith and Associates
- 5-7pm Reception

// Agenda at a Glance

Friday June 19, 2015

- 8:00-9:00 Registration and Breakfast Service
- 9:00-10:30 Open Space Discussion
Refreshment Break & Networking during discussion
- 10:30-12:00 Annual General Meeting
Board Elections
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// Learning, Talking. Gathering. Altogether Better.

Join Federation members and staff on the shores of Lake Okanagan for our 33rd AGM and June conference.

We'll spend time connecting and learning about some of the most pressing issues facing our members these days. There will be time for networking, dialogue, updates, planning and FUN!

Topics for the conference were chosen based on member feedback. Topics reflect spaces in the sector that The Fed has been involved with over the past year – some are new spaces and some are familiar and all are important to the sustainability and vitality of social care in BC.

Have a question for the speaker? Submit them now so they will be prepared...

<http://fluidsurveys.com/s/fedjune2015/>

// Accommodation

Penticton Lakeside Resort Convention Centre & Casino
21 Lakeshore Drive West, Penticton, BC
V2A 7M5

P. (250) 493-8221 **TF.** 1-800-663-9400

www.pentictonlakesideresort.com

lakeside@rpbhotels.com



Register Online at

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Room Rates

Standard Parkview **\$125**

Standard Beachview **\$135**

Standard Lakeview **\$145**

Complimentary wireless internet access in all guestrooms.

Identify yourself as being with The Federation of Community Social Services of BC in order to receive the special room rate.

Parking is \$5 per day per vehicle.

Conference & AGM FEES

As seating is limited, payment received is confirmation of registration.

Category	Early Bird Fees <i>ends May 15, 2015</i>	Regular Fees
Members/CYCABC <i>attending both AGM & CONFERENCE - includes Lunch</i>	\$60	<i>May 16th-June 15th</i> \$80 <i>June 16th-June 19th</i> \$100
Members/Honorary <i>cost of lunch only</i>	\$40	\$44
Non-members <i>Conference & Lunch</i>	\$100	<i>May 16th-June 15th</i> \$120 <i>June 16th-June 19th</i> \$132

Registrants who cancel on/or before June 4, 2015, will receive a full refund.

There are no partial refunds.

Online registration closes June 15, 2015.

Food & Beverage:

Your conference registration fee includes:

- Breakfast both days
- Lunch Thursday
- Morning and afternoon refreshment breaks

// Taking Care of Children in Care

Update from MCFD on Residential Review: Priorities & Projects

For over 5 years The Federation has been engaged in working with The Ministry of Children and Family Development to improve the system of care for children in care and ultimately the outcomes for some of BC's most vulnerable young people. In 2012 MCFD and FCSSBC released the final report on Residential Review. Over the past year The Federation has been actively involved in work with MCFD to implement recommendations from the review.

Bev Dicks, ADM Strategic Initiatives and Tami Currie, Executive Director, Strategic Initiatives will provide a strategic overview of the Ministry's priorities as they relate to the Residential Review Recommendations, including an overview of the projects underway and identified for the next three years. This session will include time for dialogue with the membership.

A strong system of care for young people and their families is a cornerstone to the healthy and thriving communities The Federation and its members are striving for. The implications of changes within MCFD to other social care services such as adult mental health, employment, and services for adults with disabilities is another reason The Federation believes it is important to keep all our members informed about this work.

// Innovation and Sustainability

Update on Cross-Government Innovation & Sustainability Initiative

In 2014 the provincial government launched the Innovation and Sustainability Roundtable, a process dedicated to bringing the community sector and government together to explore solutions that would drive sustainable social care system in challenging economic times.

Representatives from the Ministries of Children and Family Development and Justice, and from Community Living British Columbia have been invited to share the learnings of the process thus far. Federation members and representatives from some of the community pilots will share their impressions on the work, potential outcomes, and reasons why they choose to take part in this initiative.

Confirmed presenters are:

- Kim Lyster, WRH Consulting. Nelson Community Justice Contracts
- Rona Park, Nelson Community Services and Janice Murphy, North Kootenay Lake Community Services- West Kootenay Boundary PRISM (Partners in an Integrated Services Model", Nelson Community Justice Contracts
- Caroline Bonesky, Family Services of Greater Vancouver- Collective Impact: Changing Outcomes for Youth in Care.

- Lynn Davies, Community Living BC
- Mark Medgyesi, Ministry of Social Development and Social Innovation

Other speakers to be announced once confirmed.

// Accreditation In the Community Social Service Sector

Hear the annual update from representatives from CARF and COA. The presentations will include announcements about what is on the horizon for each organization, trends in the sector, a discussion about areas of accreditation that organizations find challenging and a recognition of quality practice in social care.

This session will also include a presentation on the joint initiative between The Federation, CLBC and WorkSafe BC on exploring potential efficiencies and cost savings in worker safety.

Following the presentations Federation staff will host a discussion session amongst the membership that explores the role of The Federation in various aspects of quality assurance, efficiencies, and standardized practices across funders.

Presenter: CARF, A Year in Review - Dan Stavert & June Korbisser, CARF Canada

COA - speaker to be announced

// Mental Health & Substance Use

Based on member feedback we will be including time on the agenda for presentations on the Mental Health and Substance Use service system in BC. Members will hear from The Community Action initiative on the work they are doing to support collaborative practice in this service area.

More speakers to be announced upon confirmation.

// The new Societies Act is finally here!

Looking past Section 99

Find out what you need to know to transition your organization without losing sleep.

In March 2015 the Minister of Finance introduced Bill 24 before the legislative assembly. Bill 24 contains proposed changes to the Societies Act. Lawyer Martha Rans specializes in non-profit law and will join us to highlight the proposed changes and the potential impact

on the community social services sector. Ms. Rans will outline for members the steps non-profit organizations can take to prepare their bylaws to be in compliance, and ways in which organizations may need to review and adapt their governance and membership practices to ensure accountability and risk management under the new Act.

Speaker: Martha Rans

// The Federation Association Benefit Plan

Year in review

Darren Schmunk, President of Schmunk Gatt Smith and Associates will summarize the year in review for the Federation's employee benefits program, The Federation Associate Benefit Plan.

Following the presentation join Federation members for our annual Penticton lakeside reception, generously hosted by Schmunk Gatt Smith and Associates and Pacific Blue Cross.

FRIDAY JUNE 19TH SESSIONS

// Open Space

Hosted table discussions

Back by popular demand! Host a conversation with your fellow Fed members or join a conversation hosted by Fed staffers. Choose the conversation that meets your needs and connect with others with similar interests, concerns or ideas!

// Members Only

FCSSBC 33rd Annual General Meeting

Celebrate a year of successes and learn more about The Fed's plans for the year ahead. Hear what we have learned from our membership survey about the sector and our members and how we plan to leverage this knowledge in support of our goals.

During the Annual General Meeting the new Board of Directors will be elected for the Federation. Join us in voting for your leadership and recognizing the contributions of retiring Board members.

The AGM will include board elections for the positions of Vice-President, Treasurer, and Directors-at-Large (6 positions).

// Speaker Biographies

Have a question for the speaker?
Submit them now so they will be prepared
<http://fluidsurveys.com/s/fedjune2015/>

Caroline Bonesky is the CEO of Family Services of Greater Vancouver. She is currently focused on meeting the organization's mission, in partnership with local agencies and provincial organizations. Caroline was a graduate in the inaugural class of the United Way Public Policy Institute. She holds a BA in psychology from the University of Alberta a BSW from the University of British Columbia, an MBA from the University of Phoenix and is a registered social worker. She currently serves on the Boards of St. Andrews Hall at UBC, Family Services Canada and the Federation of Community Social Services of British Columbia.

Caroline believes passionately in social justice initiatives and has dedicated herself to such initiatives in both her personal and professional life. She has spent decades working in community-based social service organizations, supporting vulnerable and marginalized people including those challenged with developmental disabilities and/or mental illness, young offenders, children in need of protection, homeless youth, and families affected by violence.

Tami Currie is the Executive Director, Strategic Priorities, Provincial Office of Domestic Violence and Strategic Priorities Division of the Ministry of Children and Family Development. Tami joined the BC Public Service in 1992, moving through progressively more senior positions and earning a diploma in general management through Queen's University. She has been the Executive Director responsible for Strategic Priorities for the past year. Tami's career has lead her to specialize in delivering integrated and client focused services province-wide through a broad network of staff and service providers. She has experience in strategic planning; program development and monitoring; multi-million dollar budget development and management; leading large provincially diverse teams; staff and stakeholder engagement and empowerment; integration and partnership with a wide range of stakeholders; complex business transformation initiatives; and internal and external communications.

Lynn Davies is the Vice President of Regional Operations for Community Living BC. She holds a Bachelor of Arts, Child & Youth Care from the University of Victoria.

Since 1983 Lynn has held positions directly related to support for children, youth and adults with developmental disabilities in both BC and England. She joined MCFD in 1989 as a social worker, held supervisor/team leader positions and finished in the Community Living Service Regional Manager position. Lynn joined Community Living BC in 2005 as a Quality Service

Manager for the Southern Interior, then moved into the Director of Regional Operations for the Interior & North and as of March 2015 is the VP, Regional Operations. Lynn's focus is promoting effective working relationships with community partners, service providers, other governmental partners and service users to enhance the access to quality supports for individuals and families.

Beverly Dicks is the Assistant Deputy Minister, Strategic Priorities and Provincial Office of Domestic Violence. Bev's career in Child Welfare has spanned the past 32 years. She started as a generalist social worker in 1983 in Newfoundland. In 1988 she made the move to the coast of British Columbia, working in North Western BC in various line and management roles for the next twelve years. In 2000 Bev made another big move, this time to the lower mainland to take on the responsibilities of contract and resource manager for the North Shore. Bev was first appointed Assistant Deputy Minister in 2009 accountable for Child and Family Development Services. She continued to build on and expand her senior leadership experience in 2013 when she took on the role of Assistant Deputy Minister for Strategic Priorities and the Provincial Office of Domestic Violence (PODV). Her extensive background in child welfare and her relationship based approach to leadership has been very relevant as she builds on the establishment of the provincial office and implements the ministry's strategic priority agenda.

Merlyn Horton began her professional career as a youth worker and street outreach program pioneer. Starting in Calgary Alberta in the early 1980s until the end of her front-line career in 2000, she worked with high-risk youth in many different residential and community settings. Known as a strong advocate, she founded Safe Online Outreach Society to deliver relevant, up-to-date presentations and workshops to educators, parents and professionals, promoting the safe and responsible use of all forms of digital communications and social media through education that is research-based and pro-technology. While traveling extensively throughout the province of British Columbia, she has crafted specialized materials for audiences ranging from large urban schools and non-profit organizations, to small First Nations youth groups. In 2007, she was the lead author on "Bridging the Gap: Best Practices and Policies to Address the Online High Risk Activities of Youth in B.C.", a template for an integrated human service response to internet issues.

June Korbisser is an Accreditation Advisor with CARF Canada. With over 25 years in the human services field, June has worked in both government and community agencies. Her experience spans outcomes evaluation, children's services, disabilities services and education. June also has a background in policy and curriculum development and accreditation standards development. Since joining CARF in 2006, she has focused her efforts on working with providers, funders and associations to promote the value of accreditation.

Mark Medgyesi is the Executive Director, Strategic Initiatives, Ministry of Social

Development and Social Innovations. Mark has held a number of executive positions in the BC Public Service over a span of 23 years. He is currently working with a coalition of social service ministries and crowns, employers, bargaining and employer associations and provincial membership associations to develop and implement the Innovation and Sustainability Action Plan. Mark played pivotal leadership roles in developing income assistance reforms implemented in October 2012, launching a strategy to improve timely access to income supports for hundreds of women fleeing abuse, and establishing the Homelessness Intervention Project that housed over 3000 chronically homeless people in 18 months. He is looking forward to a new role with the board of the Community Living Victoria Foundation.

Janice Murphy is the Executive Director of North Kootenay Lake Community Services Society, a COA accredited non-profit, multi-service organization that provides services to the rural and remote residents of Kaslo and surrounding North Kootenay Lake areas. Janice manages 28 part-time staff who provide a wide range of community services, including adult and child/youth mental health counselling, women's counselling, safe home services, family support, victims' services, the Kaslo Food Hub and Food Cupboard, two Early Years Family Centres, Youth Program Coordination, Seniors Service Coordination, and a variety of parenting and outreach programs. Janice is also an experienced program evaluator and qualitative researcher, providing research consulting services to community groups, non-profit and government organizations. Before transitioning into research and community service administration, Janice worked 17 years as a recreation therapist in acute and long-term care settings. She holds 4 UBC degrees, including a Bachelor of Recreation, Master of Business Administration, Master of Education (adult education), and Doctor of Philosophy (program planning & evaluation).

Martha Rans has been a lawyer for nearly 20 years. Her Vancouver-based law practice specializes in the legal needs of non-profits, charities and digital creatives. She spent 10 years as labour employment and human rights lawyer/mediator with the BC and Ontario governments. She advises on charity law, incorporation, governance, privacy, employment, labour, health & safety and human rights. Martha is an advocate for public legal education and information. She is the founder of lawfornonprofits.ca providing information, education and advice to the non profit sector. She is the Legal Director of the Artists' Legal Outreach, which provides advice, information and education to thousands of BC's creators and non profits. She is also a copyright educator and teaches the next generation of artists and designers at post-secondary schools across Canada.

Daniel Stavert, MSW, RSW, is the Chief Advisor, Accreditation Standards for CARF Canada (Commission on Accreditation of Rehabilitation Facilities). He is a published author and has held positions in Detroit, Hawaii and Alberta. He has over 30 years of direct and management experience in the human services field and has worked in a multitude of service deliveries

including hospitals, community services, public/private guardianship, child welfare, foster care, services to persons with disabilities, adoption, addictions, correctional services, legislation, protocol and policy development, and accreditation standards. He has had the opportunity to spend many years with the Alberta Government to develop and influence legislative changes to ensure the rights of children and adults are addressed. Through that role Dan became involved with practice standards and accreditation processes. In 2002 he assumed the role with CARF and has focused his energy on developing standards that incorporate the voice of the individual served while meeting the needs of organizations providing services.

**Mark your calendars for the
next Federation event**

October 19TH to the 21ST, 2015
*at the Sheraton Vancouver Airport
Hotel in Richmond.*

*Thank you to our sponsors:
Schmunk Gatt Smith & Associates and Pacific Blue Cross*



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of COMMUNITY SOCIAL SERVICES of BC

