

THE FEDERATION'S 2019 SOCIAL POLICY FORUM

CREATING STRONG & SUSTAINABLE
COMMUNITY SOCIAL SERVICES

FEBRUARY 14, 2019

Victoria Marriott Inner Harbour

728 Humboldt Street, Victoria BC



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Altogether better.

AGENDA



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7:30–8:30 *Registration and Breakfast*

8:30–9:00 **Acknowledgement of Traditional Territories of the Coast Salish peoples of the Songhees and Esquimalt Nations**
Welcome and Opening Remarks – Tanya Behardien, Federation President

9:00–10:30 **Reimagining Community Inclusion: Member Engagement Session** - Tim Agg

10:30–11:00 *Coffee Break & Activity*

11:00–11:45 **Changes to Indigenous Child Welfare** - Frances Rosner

11:45–12:30 *Lunch Break*

12:30–1:30 **The Future of Leadership and Continuing Education**
(Working Session)

1:30–3:00 **Sustaining the Circles of Support: Designing a System that Works**
(Working Session)

3:00–3:30 *Coffee Break & Activity*

3:30–4:15 **MCFD Strategic Plan** - Allison Bond, Deputy Minister

4:15–4:55 **Insurance 101** - Megson FitzPatrick Insurance

4:55–5:00 **Closing Remarks & End of Social Policy Forum**

5:00–7:00 *Sponsored Reception hosted by Megson FitzPatrick Insurance*

MAKING SOCIAL CHANGE



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In 2017, the BC government made a promise to ensure that all British Columbians have access to the services they need. And since the majority of social services in BC are provided by community-based organizations, realizing this commitment requires paying attention to the issues facing the community social services sector and acting on the opportunities to strengthen the sector.

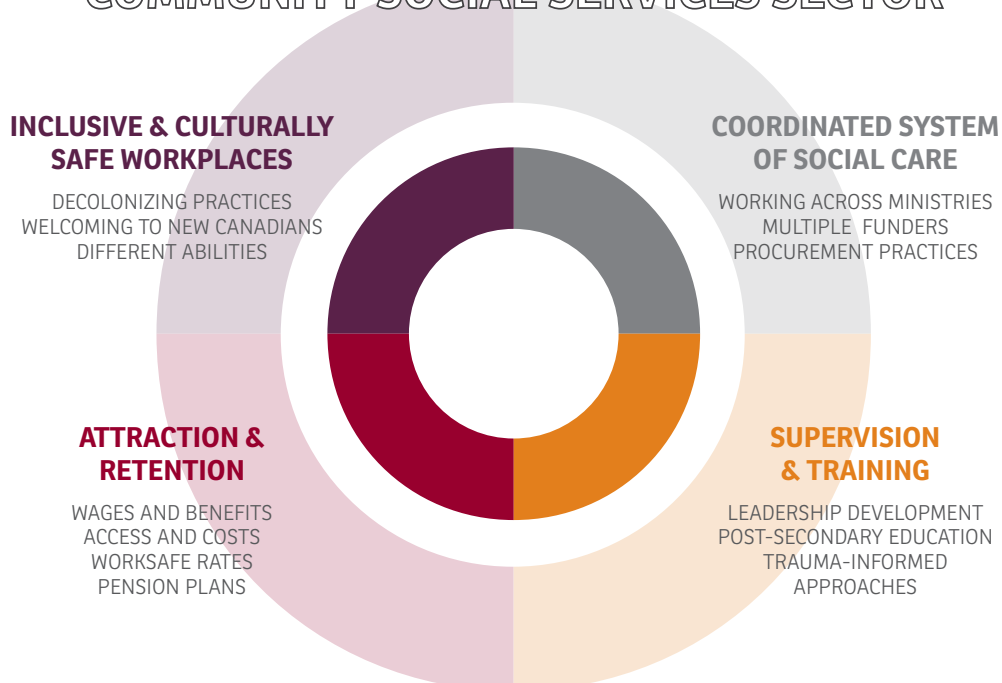
The 2018 Social Policy Forum identified and focused on four of the key factors affecting the sustainability and capacity of British Columbia's community social services sectors:

- Inclusive and culturally safe workplaces
- Attraction and retention
- Supervision and training
- A coordinated system of social care

Utilizing these themes, this year's event will continue the work begun in 2018 and provide new opportunities to understand and address the issues and challenges we are facing. We have designed this conference to bring passionate and motivated people together, to create space for problem-solving and planning, and to facilitate collaborative learning, dialogue, and action.

This is an opportunity for government, allies, and community organizations to come together and continue the work of following through on that promise of improving service delivery in BC.

A STRONG AND SUSTAINABLE COMMUNITY SOCIAL SERVICES SECTOR



PRESENTATIONS & SESSIONS



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Reimagining Community Inclusion - Tim Agg, MSDPR

During this presentation and Q&A session, Tim Agg will be providing updates on the Ministry of Social Development and Poverty Reduction's *Reimagining Community Inclusion* initiative. Participants will hear about the findings of the community consultations and engage in a discussion on the impact this work will have on how the sector delivers services and supports and what changes will need to be made in the future.

9:00 AM – 10:30 AM

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Changes to Indigenous Child Welfare - Frances Rosner

Frances Rosner, a Métis lawyer working as a sole practitioner in Vancouver, will be joining us to provide an overview of new Indigenous child welfare legislation and to explain the implications for BC's community social services sector. Participants will learn how these changes will affect both Indigenous and non-Indigenous organizations and their service delivery over the coming months and years.

11:00 AM – 11:45 AM

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The Future of Leadership and Continuing Education

This session will leverage the knowledge, experience, and expertise in the room to gather insights about the kinds of leadership that are required during these complex times. What challenges and issues most urgently need to be addressed? What strengths exist in the sector and how can they be leveraged? Where are there gaps in leadership and what is required to fill them? What role should The Federation play in these areas? Bring your best ideas and help us chart a path for the future.

12:30 PM – 1:30 PM

SAVE THE DATES

Emerging Issues Conference and 2019 Annual General Meeting

June 19–20, 2019 | Penticton Lakeside Resort and Conference Centre, Penticton BC

Professional Development Conference & October General Meeting

October 16–17, 2019 | Pacific Gateway Hotel, Richmond BC

PRESENTATIONS & SESSIONS



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Sustaining the Circles of Support: Designing a System That Works

The social care sector is grappling with significant challenges in recruiting and retaining skilled employees to support vulnerable people—some who live with complex needs. This is not just an issue in BC, but across Canada and the US. Solving this dilemma will require our best and most creative work. How do we design and maintain a social care system that has the capacity to mitigate risk, sustain quality practice, and achieve best outcomes for those we serve? Using a world café method, participants will be given the opportunity to respond to key questions and identify the next steps in creating a sector-wide approach to ensuring stability in service delivery and quality of care.

1:30 PM – 3:00 PM



MCFD Strategic Direction and Priorities - Allison Bond, MCFD

Allison Bond, Deputy Minister for the Ministry of Children and Family Development has been invited to speak about MCFD's strategic direction and the ministry's priorities when it comes to serving children and families in BC. A short Q&A will also give participants the opportunity to ask questions about what these strategic priorities will mean for community organizations.

3:30 PM – 4:15 PM



Insurance 101 - Michael Lough, Frank Cowan Company

This presentation by Michael Lough, the Vice President of Specialty Programs & Associations at the Frank Cowan Company will answer the most common questions posed by existing clients of the Federation General Insurance Program (FGIP). Learn what the program is, how it works, and what is included. This session will be valuable to both existing clients and those who may be considering joining the program and supporting The Federation in this way.

4:15 PM – 4:55 PM

Reception hosted by Megson FitzPatrick Insurance

Thursday evening will provide an opportunity to relax, unwind, and connect with colleagues from around the province at the always-popular networking reception hosted by our friends at Megson FitzPatrick Insurance. Stop by to enjoy a drink, catch up with colleagues, and unwind on Thursday evening immediately following the Social Policy Forum!

5:00 PM - 7:00 PM in the 2nd Floor Terrace Room

SPONSOR RECOGNITION



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Federation Champions

Federation Champions are member organizations that have provided financial assistance to help keep our events affordable for the majority of our small- and medium-sized members. Thanks to the organizations below for making sure our Federation continues to be *Altogether better*.



SPONSOR RECOGNITION



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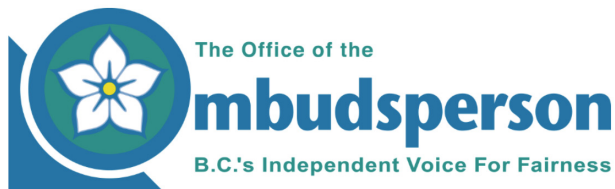
Reception Sponsor

Thanks to Megson FitzPatrick Insurance for sponsoring the post-forum reception.



Exhibitors

Take a moment to visit the various exhibitors supporting this event.



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