

WHAT'S WORKING, WHAT'S NOT?

Presented by:

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May 20, 2020



Please mute your device!

In order for this Webinar to be successful you will need to be able to see our screens!

This Webinar will feature a number of polls and whiteboards. This will allow us to gather a broad base of information that will allow us to understand our successes and determine areas that require further growth. You will be invited to “unmute” during these discussion periods.

**WELCOME TO OUR
WEBINAR!**



I would like to introduce myself, Diane Rivers, Director of Operations at the Centralized Services Hub of MCFD. Also I would like to introduce Acting Team Leader, Leah Boulter who is here with me today.

Leah and I would like to acknowledge the ceded lands of the Lekwungen people where we are currently living, working and playing.

INTRODUCTIONS:



Our purpose today is to gather some information that informs us of our progress. All the polling information is anonymous, it simply informs us of our stakeholder need. We would appreciate it if you could be as honest and forthright as possible.



Our Whiteboard conversations also help us to gather more detailed pieces of information from you. Again these are anonymous.



Comments made in the sidebar are not anonymous.

PURPOSE:

Dear Contracted Residential Agency:

The Ministry of Children and Family Development is proactively responding to COVID-19, ensuring caregivers, youth, service providers, partners and our staff have the information they need.

Dr. Bonnie Henry, Provincial Health Officer, is providing daily updates on the COVID-19 virus and its impact in British Columbia.

As a key support agency, ensure that you have the appropriate health and safety measures in place and you are providing the latest reliable information to staff to care for children and youth living in the resource.

If possible, please post information that is reliable on your Web site with regular updates from:

- [BC Center of Disease Control](#)
- [Health Link Web site](#)
- [Health Canada Information](#)

Call the Provincial Centralized Screening to report any children, youth, caregivers, or staff who are confirmed to have COVID-19 at 1 800 663-9122.

Over the coming week, the ministry will continue to provide updates and directions on the [ministry Web site](#).

As always, connect with your agency contract liaison or resource social worker at any time, for any reason, if you need support for your staff or the children in your home.

Sincerely,

Teresa Dobmeier
Assistant Deputy Minister
Service Delivery Division

Cory Heavener
Assistant Deputy Minister and
Provincial Director of Child Welfare

WHAT YOU NEED TO KNOW

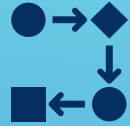
The screening of prospective employees for our Residential Contracted Agencies will continue to occur at the Centralized Services Hub. Given the pressing need for Agencies to screen staff quickly we have adapted the screening process for the period of the current pandemic. This process should ensure that Agencies will receive screening results within 5 business days.

Please follow the direction below:

- Agency hiring managers should submit the screening referral to the Centralized Services Hub PRIOR to completing the interview process, this will expedite the hiring process.
- The only individuals to be interviewed should be those that are a “screen-in”.
- The Agency should indicate that the request is URGENT vi email to the CSH.HUC.General.Enquiries@gov.bc.ca email.
- The Centralized Services Hub will prioritize these applications.
- The screening will be completed to policy standards: full Child Welfare history review and CCRC (Comprehensive Criminal Record Check).
- Should a prospective employee be deemed “hireable” the supported Risk-Management plan will be for the Agency to hire the individual, complete the SRAT (Self Report Audit Tool) and submit the CRRA (Criminal Record Review Act).
 - The Agency must then ensure that the individual is working with full supervision until the CRRA is returned and indicates no concerns.
 - The Centralized Services Hub will contact the Agency if any new information comes to light that indicates an individual cannot maintain their employment at the Agency.



Thank you for your participation today.



The polling and whiteboard information that we have gathered will assist us in informing our next steps as we move forward.



If you have additional feedback that you would like to share with us please send us an e-mail: diane.rivers@gov.bc.ca or leah.boulter@gov.bc.ca



We are committed to ensuring that the hiring of staff in your agencies is seamless and efficient. Additionally, we will all have the confidence that our Children and Youth in Care are being supported by staff who are safe and able to meet their needs.

OUTCOME