

THE FEDERATION
of COMMUNITY SOCIAL SERVICES *of* BC

Altogether better.

2014–2015 ANNUAL REPORT



//Executive Director's Message

At The Federation, we believe that at one time or another during our lives, everyone needs the help of others. Sometimes this help can come from family, and sometimes from friends or neighbours. But sometimes, it needs to come from the community. Our members are the agencies and people who are there to help at these critical times. And through The Federation, our members support each other to improve their capacity to do this important work.

This annual report highlights our collective accomplishments and shows that when we collaborate and come together for the common good, we are *Altogether better*.

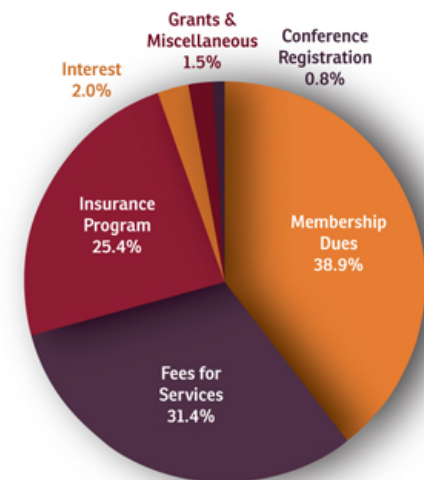


Our Vision

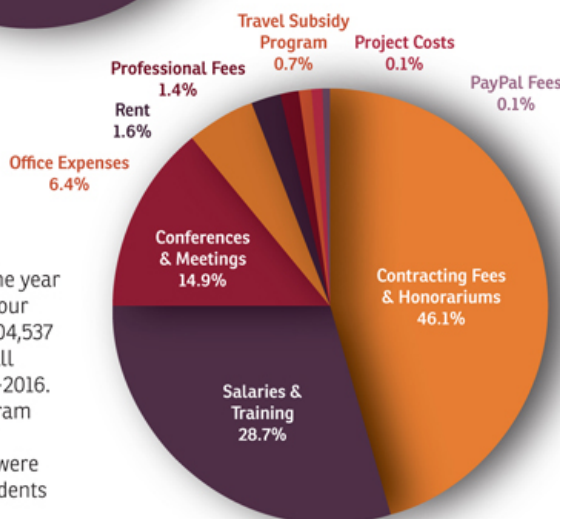
A society of strong, healthy individuals and families and caring, inclusive communities strengthened by comprehensive, responsive, high-quality supports and services.

Our Mission

The Federation acts as a catalyst for positive change to British Columbia's social policies and community programs.



//Financial Reports for 2014-2015



Analysis

Our revenue for the year was \$707,712 and our expenses were \$704,537 resulting in a small carryover to 2015-2016. Our bursary program raised \$26,725 in donations, which were awarded to 18 students in June of 2015.

//President's Message

It's been my pleasure to serve as your president this year and it's been a busy one! After an intensive consultation with our members, we've created an ambitious strategic plan that is off to a great start in its implementation.

One aspect of the plan that particularly appeals to me is stepping up our communications to improve member engagement and general awareness. We've introduced conference webcasting, frequent and concise Fed updates, and are utilizing social media to build a community of activism among our ranks. Many of you believe in the work of The Fed and are waiting for us to take action: we are doing that now. Stay tuned.



//2014-2015 Board of Directors

Executive

- David Young, President
- Tanya Behardien, Vice President
- Deborah Joyce, Secretary-Treasurer
- Shane Picken, Past President

Regional Directors

- Renata Aebi, Fraser Region Director
- Jan Shumay, Interior Region Director
- Stefan Pavlis, North Region Director
- Ann Kutcher, Vancouver Coastal Region Director
- Dan Malone, Vancouver Island Region Director

Directors at Large

- Caroline Bonesky
- Sandra Bryce
- James Challman
- Kendra Gage
- Merlyn Horton
- Ingrid Kastens

//Who We Represent

FCSSBC is a group of community-based social services organizations that influences decision-making to improve the wellbeing of communities.

We are a catalyst for positive change in social policy development and implementation.



We represent **140 member** agencies, offering over **685 programs**,



in **160 communities**,



Our members employ more than **6,000 British Columbians**

representing almost **\$450 million of community investment** in the social services sector.

Our members support communities through a wide spectrum of services such as support for those with **disabilities, employment programs, early childhood education, homeless outreach and family programs**.

//Funding Sources of Federation Member Agencies

Our members must access diverse funding sources to be able to provide social services in this province. Identifying, applying for, administering, and reporting on funding is particularly laborious for organizations accessing funding from multiple sources.

Ministry of Children & Family Development

United Way/Foundations/Grant Monies

Donations from individuals

Gaming

Ministry of Justice

Provincial Health Authority

User Fees

Community Living BC (CLBC)

BC Housing

Municipal Government

Fund development activities

Social Enterprise

In-Kind

Corporate Partnerships

Education/School Districts

Federal Ministry of Public Safety

Health Canada

Public Health Agency of Canada (incl. CAPC)

Ministry of Social Development & Social Innovation

Employment & Social Development Canada (ESDC)

Ministry of Jobs, Tourism & Skills Training (& Labour)

Status of Women Canada

Municipal & First Nation Governments

Regional Health Authorities

Non-Corporate Partnerships

Rent from other agencies

Service Canada

Citizenship & Immigration Canada

Crime Victim Assistance Program

Investment/Interest Income

Office Representative of Children and Youth

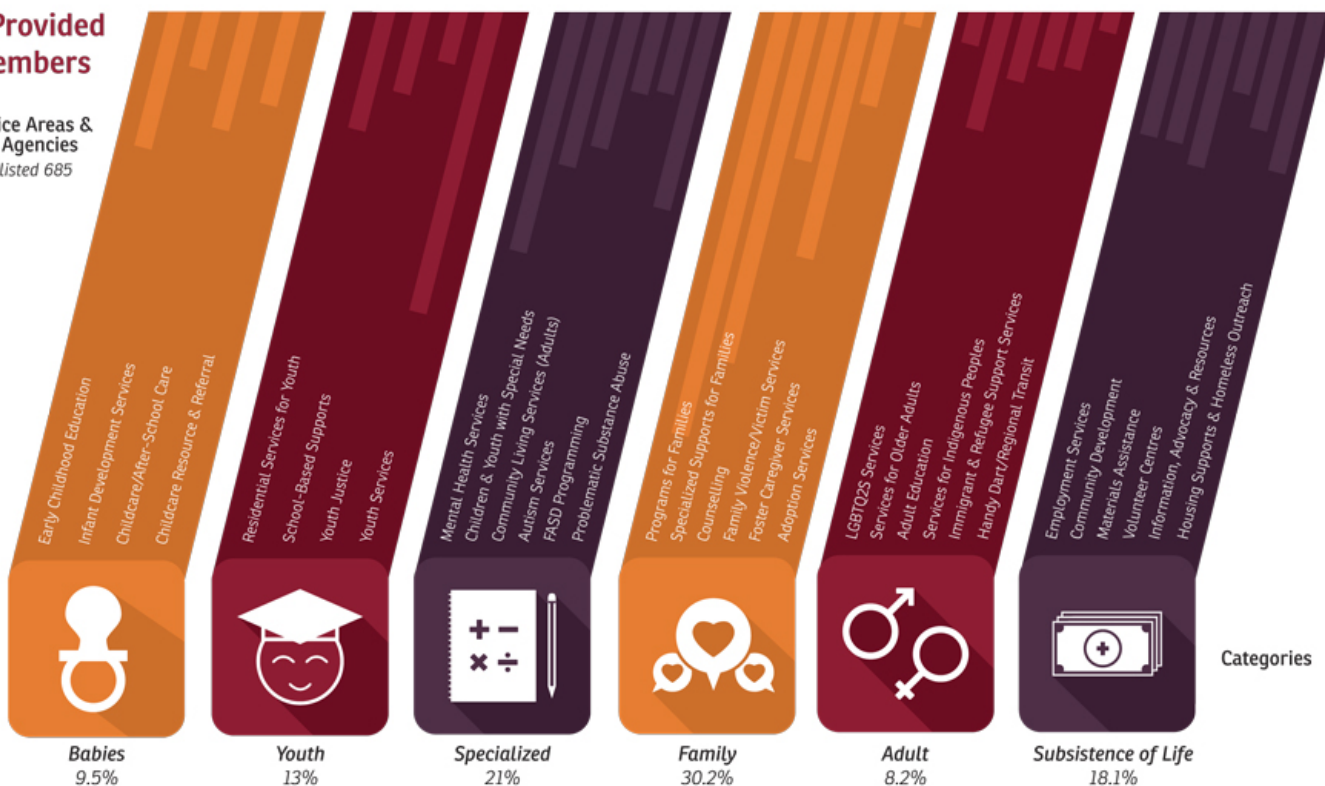
HRCD - Service Canada

NWT Government



//Services Provided by Our Members

Service Areas & % of Agencies
Total listed 685





advocacy

When the Provincial Government was proposing changes to the Society Act, The Fed provided members with an analysis of the proposed changes, supplied the government sector feedback, and were invited to participate in a round table discussion with the Minister. We are pleased to see that many of our recommendations are reflected in the new

The Fed submitted a paper to the Select Standing Committee on Finance and Government Services, arguing that supporting social programs makes good economic sense for the province. We represent The Fed's perspective on the RCY Child and Youth with Special Needs Advisory Committee.

Attended the budget lockup, which enabled The Fed to provide a timely analysis of the impact of the budget on social services for the province.



alliances

The Fed is involved in the Innovation & Sustainability Initiative Roundtable. We informed the process that the group undertook to establish community pilots with the overall goal to find better ways for the government and the sector to deliver needed services.

We are involved in an initiative between The Federation, CLBC, and WorkSafe BC on exploring potential efficiencies in worker safety.

We are dedicated toward building and maintaining relationships with other sector colleagues so that we can better serve the needs of the sector.

We worked with other umbrella groups in the sector to coordinate our messages, to find ways to work together, and to build ourselves as a force to be heard.



services

Our travel subsidy program provides members an opportunity to attend Fed conferences in person.

The Federation also presented 15 regional meetings featuring guest speakers, representatives from government, and plenty of opportunities for information sharing.

We introduced webcasting, and videos are posted to our website so that all members and their staff can have the opportunity to attend and participate in our conferences.



bursary

We have an alliance with Realize Co-op, which allows members access to a bank of management and executive search consultants.

We've worked to develop a specially designed insurance program to meet the needs of our members: we have a new agreement with Megson Fitzpatrick Insurance.

The FABP (Federation Association Benefit Plan) has been renegotiated so that member organizations with as few as 3 employees can now participate.

Fed members who attended this year's Leadership 2020 program received \$60,000 in tuition assistance, making this program another value-added member benefit.

In May of 2014, we awarded bursaries to 17 recipients totalling \$16,450 who are either in care, or were in care, to pursue a career in the field of Human Social Services. We had an increase in bursary donations and are hoping to grow this number in 2015-2016. Donations can be made through our website any time of the year.

Ongoing professional development this year included a fundraising workshop with Judy Lightwater, two tech-talk webinars from Merlyn Horton of Safe Online Education Society and a joint Fed-MCFD webinar on upcoming changes to policy and practice.

Leadership 2020 has offered 2 blended cohorts with MCFD and 1 cohort with an indigenous focus.

We've attracted over 325 delegates to 3 conferences.

We're building a culture of learning and sharing around our service delivery and practices.



learning



engagement

We toured the province to connect directly with our members in their home communities. We gathered valuable information that fed directly into our 2015-2016 Strategic Plan.

// Highlights of 2014-2015

//Learning

Leadership 2020

Not your traditional leadership program, Leadership 2020 delivered the first program in 2011-2012 with a cohort of brave and brilliant community service leaders from throughout BC. Since then, we have offered eight 10-month programs and have reached close to 280 people in the full program and 135 in the mini program, working in 40 different Federation member agencies, 72 MCFD offices, 19 Aboriginal Friendship Centres, and 11 Delegated Aboriginal Agencies. Think of the power of this growing network!

True activism for change can only happen through education and leadership.

Webinars, Conferences & Workshops

There is so much innovation happening within the sector that The Fed offers multiple opportunities and access points to learn, share best practices, and support our member organizations. Our tri-yearly conferences focus on social policy, professional development, and emerging issues and practices, and can be attended in person or through web streaming. Regional meetings are held frequently to discuss emerging trends and information sharing. Webinars are offered throughout the year covering topics that may be of interests to our members.

Sometimes a topic needs more discussion or investigation; The Fed facilitates ad hoc workshops throughout the year. Regardless of the size or budget of your organization, there are plenty of opportunities to continue learning through a FCSSBC membership. We truly are Altogether better.

Bursary

The Youth Education Bursary assists young people who are, or have been, in care and want to pursue a career in the field of Human Social Services. Since 2009, we've awarded \$126,400 in bursaries to 116 recipients to support students with the financial costs of tuition, books, and supplies for post-secondary academia. Donations from FCSSBC members and the public welcomed!

//Member Benefits

In addition to advocating for your needs, forming alliances to influence policy planning and implementation, providing access for sector engagement and education, FCSSBC offers additional member benefits to assist in the day-to-day operation of your organization:

Research & Policy Analysis

Along with our popular daily news clippings and our weekly updates, we have hired experts in the field to follow and comments on publications and research that mean something to the sector. Along with analysis updates, you'll be able to keep on top of the sector developments with ease, freeing up staff resources for action on developments.

Someone to Call

We provide regular individual contact with our members who are looking for information, connection and/or a better understanding of something. We provide our members with the bigger picture.

Consultant Bank

We have an alliance with Realize Co-op, which allows members access to a bank of management and executive search consultants.

Sector-Designed Insurance

Our new agreement with Megson Fitzpatrick provides a general insurance program that is specially designed for the needs of our members.

Employee Benefit Plan

The FAPB (Federation Association Benefit Plan) has been renegotiated so that member organizations with as few as 3 employees can now participate.

Free Career & Event Postings

We provide members with free career and event postings on our website; helping you attract the right people to your organization.

//Proud of Our Roots

The Fed still maintains a focus on children and families in the province and has developed a reputation of being a trusted voice to government.



Worked with MCFD procurement branch to host a consultation with some of our members around a new residential costing tool.



Continued our partnership with MCFD to implement the recommendations in the joint residential review.



Consulted on MCFD's contract management procedures, giving feedback and informed them on their community engagement process. The resulting manual and webinars were tested by some of our members before launching to the sector.



Worked with MCFD on their community engagement process on the implementation of caregiver support networks and helped ensure that the principals of community engagement were reflected in the process.



Working to provide impact information on policy development and potential challenges around MCFD caregiver screening policies.



Piloted the Applied Promising Practices (APP) toolkit in four communities across the province. Two of these projects focus on MCFD and community sector organizations working together.

//Geographical Distribution of Federation Member Agencies



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