Altogether better.

2014–2015 ANNUAL REPORT
//Executive Director’s Message

At The Federation, we believe that at one time or another during our lives, everyone needs the help of others. Sometimes this help can come from family, and sometimes from friends or neighbours. But sometimes, it needs to come from the community. Our members are the agencies and people who are there to help at these critical times. And through The Federation, our members support each other to improve their capacity to do this important work.

This annual report highlights our collective accomplishments and shows that when we collaborate and come together for the common good, we are Altogether better.

//President’s Message

It’s been my pleasure to serve as your president this year and it’s been a busy one! After an intensive consultation with our members, we’ve created an ambitious strategic plan that is off to a great start in its implementation.

One aspect of the plan that particularly appeals to me is stepping up our communications to improve member engagement and general awareness. We’ve introduced conference webcasting, frequent and concise Fed updates, and are utilizing social media to build a community of activism among our ranks. Many of you believe in the work of The Fed and are waiting for us to take action: we are doing that now. Stay tuned.

//2014-2015 Board of Directors

**Executive**
- David Young, President
- Tanya Behardien, Vice President
- Deborah Joyce, Secretary-Treasurer
- Shane Picken, Past President

**Regional Directors**
- Renata Aebi, Fraser Region Director
- Jan Shumay, Interior Region Director
- Stefan Pavlis, North Region Director
- Ann Kutcher, Vancouver Coastal Region Director
- Dan Malone, Vancouver Island Region Director

**Directors at Large**
- Caroline Bonesig
- Sandra Bryce
- James Challman
- Kendra Gage
- Marlyn Horton
- Ingrid Kastens


//Who We Represent

FCSSBC is a group of community-based social services organizations that influences decision-making to improve the wellbeing of communities.

We are a catalyst for positive change in social policy development and implementation.

- We represent 140 member agencies, offering over 685 programs,
- in 160 communities,
- Our members employ more than 6,000 British Columbians,
- representing almost $450 million of community investment in the social services sector.

Our members support communities through a wide spectrum of services such as support for those with disabilities, employment programs, early childhood education, homeless outreach and family programs.

Analysis

Our revenue for the year was $707,712 and our expenses were $704,537 resulting in a small carryover to 2015-2016. Our bursary program raised $26,725 in donations, which were awarded to 18 students in June of 2015.
/Funding Sources of Federation Member Agencies

Our members must access diverse funding sources to be able to provide social services in this province. Identifying, applying for, administering, and reporting on funding is particularly laborious for organizations accessing funding from multiple sources.

Ministry of Children & Family Development
United Way/Foundations/Grant Monies
Donations from individuals
Gaming
Ministry of Justice
Provincial Health Authority
User Fees
Community Living BC (CLBC)
BC Housing
Municipal Government
Fund development activities
Social Enterprise
In-Kind
Corporate Partnerships
Education/School Districts
Federal Ministry of Public Safety
Health Canada
Public Health Agency of Canada (incl. CAPC)
Ministry of Social Development & Social Innovation
Employment & Social Development Canada (ESDC)
Ministry of Jobs, Tourism & Skills Training (& Labour)
Status of Women Canada
Municipal & First Nation Governments
Regional Health Authorities

Non-Corporate Partnerships
Rent from other agencies
Service Canada
Citizenship & Immigration Canada
Crime Victim Assistance Program
Investment/Interest Income
Office Representative of Children and Youth
HRCD - Service Canada
NWT Government

//FCSSBC 2015-2016 Strategic Directions

Lead the way in social policy and community programs.

Through collaborative relationships, achieve greater impact on social policy and community programs.

Influence public policy by building stronger, better informed, and more supportive connections between the sector, government and the public.

Grow Leadership 2020 as a self-sustaining enterprise with capacity to meet the demands and needs of our members and the sector.

//Services Provided by Our Members

Service Areas & % of Agencies
Total listed 605

Categories

Babies 9.5%
Youth 13%
Specialized 21%
Family 30.2%
Adult 8.2%
Subsistence of Life 18.1%
When the Provincial Government was proposing changes to the Society Act, the Federation provided members with an analysis of the proposed changes, supplied the government sector feedback, and were invited to participate in a round table discussion with the Minister. We are pleased to report that many of our recommendations are reflected in the new legislation.

The Federation is involved in the Innovation & Sustainability Initiative Roundtable. We informed the process that the group undertook to establish community values with the overall goal to find better ways for the government and the sector to deliver needed services.

Our Travel Subsidy program provides members an opportunity to attend Federation conferences in person.

We have an alliance with Realize Corp., which allows members access to a bank of management and executive search consultants.

We’ve worked to develop a specially designed insurance program to meet the needs of our members, we have a new agreement with Morgan Firepatrick Insurance.

The FABP (Federation of Alberta Business People) has been reorganized so that member organizations with as few as 3 employees can now participate.

Fed members who attended this year’s Leadership 2020 program received $60,000 in tuition assistance, making this program another value-added member benefit.

Leadership 2020 has offered 2 blended cohorts with MOFO and 1 cohort with an Indigenous focus.

We’ve attracted over 325 delegates to 3 conferences.

In May of 2014, we awarded bursaries to 17 recipients totaling $16,905 who are either in care, or were in care, to pursue a career in the field of Human Social Services. We had an increase in bursary donations and are hoping to grow this number in 2015-2016. Donations can be made through our website any time of the year.

Ongoing professional development this year included a fundraising workshop with Judy Lightwater, two tech-talk webinars from Megan Horton of Cafe Online Education Society and a joint Fee-MCFO webinar on upcoming changes to policy and practice.

We’re building a culture of learning and sharing around our service delivery and practices.
//Learning

Leadership 2020

Not your traditional leadership program, Leadership 2020 delivered the first program in 2011-2012 with a cohort of brave and brilliant community service leaders from throughout BC. Since then, we have offered eight 10-month programs and have reached close to 260 people in the full program and 135 in the mini program, working in 90 different Federation member agencies, 72 MCFD offices, 19 Aboriginal Friendship Centres, and 11 Delegated Aboriginal Agencies. Think of the power of this growing network!

Webinars, Conferences & Workshops

There is so much innovation happening within the sector that The Fed offers multiple opportunities and access points to learn, share best practices, and support our member organizations. Our tri-yearly conferences focus on social policy, professional development, and emerging issues and practices, and can be attended in person or through web streaming. Regional meetings are held frequently to discuss emerging trends and information sharing. Webinars are offered throughout the year covering topics that may be of interest to our members. Sometimes a topic needs more discussion or investigation. The Fed facilitates ad hoc workshops throughout the year. Regardless of the size or budget of your organization, there are plenty of opportunities to continue learning through a FCSSBC membership. We truly are Altogether better.

Bursary

The Youth Education Bursary assists young people who are, or have been, in care and want to pursue a career in the field of Human Social Services. Since 2006, we’ve awarded $128,400 in bursaries to 318 recipients to support students with the financial costs of tuition, books, and supplies for post-secondary academics. Donations from FCSSBC members and the public welcomed!

//Member Benefits

Research & Policy Analysis

Along with our popular daily news clippings and our weekly updates, we have taken the lead in the field to follow and comments on publications and research that mean something to the sector. Along with analysis updates, you’ll be able to keep up to date with the sector developments with easy, free up-to-date resources for action on developments.

Someone to Call

We provide regular individual contact with our members who are looking for information, connection, and a better understanding of something. We provide our members with the bigger picture.

Consultant Bank

We have an alliance with Fencer Co-op, which allows members access to a bank of management and executive search consultants.

Sector-Designed Insurance

Our new agreement with Meegan Fitzpatrick provides a general insurance program that is specifically designed for the needs of our members.

Employee Benefit Plan

The FABP (Federation Association Benefit Plan) has been renegotiated so that member organizations with as few as 3 employees can now participate.

Free Career & Event Postings

We provide members with free career and event postings on our website, helping you attract the right people to your organization.

//Geographical Distribution of Federation Member Agencies

The Federation of Community Social Services of BC
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VIMEO www.vimeo.com/fcssbc/