

Current & Emerging Issues

CONFERENCE & AGM

Presented by the Federation Association Benefit Plan

June 13-14, 2024 | Osoyoos, BC



THE FEDERATION
of COMMUNITY SOCIAL SERVICES of BC

Current & Emerging Issues

CONFERENCE and AGM

Agenda



Thursday, June 13

8:00am - 9:00am **Breakfast** (Coyote Ballroom)

9:00am - 9:30am **Land Acknowledgement and Welcome** (Coyote Ballroom)

9:30am - 10:30am **Plenary** (Coyote Ballroom)

Social supports matter more for health than medical care. So let's fund social services appropriately.

Dr. Paul Kershaw

So long as British Columbians can't access safe homes, good incomes, quality child care, and a healthy environment, our medical care system will never be enough to prevent people from dying early. So we all need the BC government to organize its budget around the wisdom that "an ounce of prevention is worth a pound of cure."

As costs of living skyrocket and our medical system is on fire, it's time to recognize that these twin crises share a root problem. For decades, our governments have bought into a myth that medical care is what most makes us healthy, ignoring science that shows social supports contribute more to our wellbeing. In his keynote, Dr. Kershaw will share how this evidence can become another arrow in the advocacy quiver for the Federation of Community Social Services of BC.

Dr. Paul Kershaw is an award-winning tenured professor at the University of British Columbia, public speaker, regular media contributor and Founder of Generation Squeeze.

10:30am - 10:45am **Coffee Break**

Current & Emerging Issues

CONFERENCE and AGM

Agenda



Thursday, June 13 (continued)

10:45AM - 12:00PM

Concurrent Sessions

Session 1

Policy & Advocacy: Looking ahead to the BC election & beyond
(Coyote Ballroom)

Diamond Isinger and Amanda van Baarsen

With a provincial election scheduled for October 2024, there are policy opportunities and challenges on the horizon for the community social services sector. This session will explore the political landscape, rules and responsibilities for election advocacy including as registered third-party advertisers, potential election outcomes and their impacts, and supports and resources available to help your organization be prepared for what's to come.

Diamond Isinger is the *Director of Policy* at the *Federation of Community Social Services of BC*.

Amanda van Baarsen is the *Vice President, British Columbia* at *Counsel*.

Counsel is one of Canada's leading public affairs agencies, specializing in government relations, strategic communications, and integrated campaigns. Amanda brings more than a decade of public affairs experience, specializing in; value-based problem-solving, strategic planning, and crisis management.

Session 2

Nk'Mip Desert Cultural Centre Tour (Off-site: a 2-minute walk).

Please be prepared for both indoor and outdoor portions of this guided tour.

Join your fellow members and colleagues on a tour of this state-of-the-art interpretive centre and learn more about the stories, people, art and history of the Syilx of the Okanagan Nation and the Osoyoos Indian Band.

12:00pm - 1:00pm

Lunch (Coyote Ballroom)

Current & Emerging Issues

CONFERENCE and AGM

Agenda



Thursday, June 13 (continued)

1:00pm - 2:30pm

Concurrent Sessions

Session 3

Nk'Mip Desert Cultural Centre Tour (Off-site: a 2-minute walk).

Please be prepared for both indoor and outdoor portions of this guided tour.

Join your fellow members and colleagues on a tour of this state-of-the-art interpretive centre and learn more about the stories, people, art and history of the Syilx of the Okanagan Nation and the Osoyoos Indian Band.

Session 4

Ask me about.... (Coyote Ballroom)

Join a table discussion focused on the issues and themes important to you. Facilitated by Fed Board Members, this AMA styled session will allow for small group discussions focused on key themes including, technology, recruitment & retention, and mental health. Ask your most pressing questions and share your experience and insight with the goal of collaborative action and strategic planning.

2:30pm - 3:00pm

Coffee Break

3:00pm - 3:30pm

Plenary

From Barriers to Benefits: The Role we Play in Health Equity (Coyote Ballroom)

Cassandra Garcia Amezquita, Pacific Blue Cross

A look into FCSS BC health trends and demographics, and what Pacific Blue Cross is doing to remove barriers in these areas.

Cassandra Garcia is a Product Development Manager at PBC, certified in the areas of Marketing Management (BCIT), Product Management (AIPMM), and General Insurance (ICBC). Cassandra successfully leads cross-functional teams to create and deliver innovative products that make a difference in people's lives.

Current & Emerging Issues

CONFERENCE and AGM

Agenda



Thursday, June 13 (continued)

3:30pm - 4:30pm

Plenary

How to create a culture of recognition and acknowledge contributions
(Coyote Ballroom)

Suncha Baptiste

In this engaging one-hour session, Suncha Baptiste will dive into the pivotal role that recognition and rewards play in fostering a psychologically safe workplace. This interactive workshop is designed to equip you with the tools to develop an effective recognition system that resonates with your organization's core values.

Discover both formal and informal recognition strategies that have proven successful across various organizations. Learn how to make low-cost recognitions more impactful by adding a personal touch and discuss the critical role managers play in implementing these practices. This is more than just a learning opportunity; it's a chance to share your experiences and learn from others in a collaborative environment.

Suncha is the Manager of Education at the Federation of Community Social Services of BC and a Workplace Learning Coach for BC's Hub for Workplace Mental Health.

4:30pm - 6:30pm

Networking Reception on the Rooftop

Sponsored by the Federation Association Benefit Plan

Friday, June 14

8:00am - 9:00am

Breakfast

Hosted by CARF Canada

8:00am - 9:00am

AGM Registration

Please register prior to our 9:00am meeting start to ensure you are checked in and receive your voting package.

9:00am - 12:00pm

Annual General Meeting

Including, Value of Accreditation, CARF, presentation
Coffee Break at 10:30AM